The UCLA Center for HIV Identification, Prevention and Treatment Services presents a virtual training for clinical providers on

Addressing Medical Mistrust in Black Communities
Implications for COVID-19, HIV, Hepatitis, STI’s and Other Conditions

A Virtual Educational Conference
Course Director: Nina Harawa, PhD, MPH
Saturday, August 29, 2020
8:30 am - 1:15 pm
Course Description
This course is a training for clinical providers aimed at highlighting and providing solutions to healthcare issues disproportionately affecting Black communities.

Target Audience
This course is targeted toward physicians, nurses, physician assistants, medical students, nursing students, residents, fellows and clinic administrators.

Learning Objectives
At the conclusion of this program, participants will be able to:
• Improve understanding of the historical foundations of medical mistrust in Black communities.
• Describe the effects of medical mistrust on health care behaviors, HIV, COVID-19 and other health outcomes in Black communities.
• Discuss clinic and system level changes that foster patient trust.
• Provide attendees with skills and resources to interact with patients in a manner that encourages healthcare engagement and improves health outcomes.

Course Director
Nina Harawa, PhD, MPH
Planning Committee Chair
CHIPTS Policy Core Director
University of California, Los Angeles
Charles Drew University

Faculty
Oni Blackstock, MD, MHS
Clinical Assistant Professor
Department of Medicine
Albert Einstein College of Medicine

Laura Bogart, MS, PhD
Senior Behavioral Scientist
RAND Corporation

Brianna Cowan, MD
Assistant Clinical Professor
Departments of Internal Medicine and Pediatrics
David Geffen School of Medicine at UCLA

Sheldon D. Fields, PhD, RN, FNP-BC, AACRN, FAANP, FNAP, FAAN
Founder & CEO
The S.D.F Group, LLC

Gifty-Maria Ntim, MD
Assistant Clinical Professor
Department of Internal Medicine
David Geffen School of Medicine at UCLA

Ace Robinson, MPH, MHA
Board Director Avielle Foundation
Welcome and Opening Remarks
Nina Harawa, PhD, MPH

How Did We Get Here? – Historical Perspectives
Oni Blackstock, MD, MHS
- Describe the historical context of medical mistrust and the reasons for medical mistrust within the Black community
- Summarize existing research on levels of mistrust in Black communities and its association with health and health-seeking behaviors.
- Discuss the history of the integration of the hospital.
- Discuss racial disparities in clinical care and the way patients are treated.
- Discuss implicit bias, subtle forms of systematic discrimination and bias.
- Include data on poor outcomes for maternal health, HIV, behavioral health related to mistrust.

Patient/Provider Panel: Research and personal perspectives on impact of medical mistrust on provider/patient relationships, medication adherence and engagement in care.
Brianna Cowan, MD
- Discuss lived experiences of medical mistrust-patient perspective.
- Share perspectives on the impact of medical mistrust on patient-provider interactions.
- Provide suggestions on how to address mistrust and improve these interactions.

Short Breakout: How Has Mistrust Affected Your Patient Interactions?
— Pair up – share one story and brainstorm solutions
- Providers discuss personal experiences with patients who have expressed mistrust and share methods on how to address concerns with your patients.

Break

Strategies for Overcoming Mistrust: Presentation
Laura Bogart, MS, PhD
- Explore principles of clinical psychology around health, showing guidance for how health providers can interact with patients.
- Share psychoeducation around medical mistrust and discrimination.
- Provide examples of what to say in a doctor-patient conversation.
- Discuss how to recognize mistrust and general tips on engaging with a patient to discuss issues with medical mistrust and discrimination.
- Validate patient past mistrust experiences.
11:05 am  **Mistrust in the Context of COVID: Presentation**  
*Sheldon D. Fields, PhD, RN, FNP-BC, AACRN, FAANP, FNAP, FAAN*
- Help providers see patient issues with medications and experimental treatment related to Covid-19, and understand how to approach these issues with their clients to foster trust.
- Discuss the context of telemedicine and mistrust.
- Discuss impact of medical mistrust on poor health outcomes in Black communities specifically with Covid-19.
- Discuss how medical mistrust affects patient’s health care seeking behaviors and health outcomes in the context of Covid-19 in Black communities.

11:25 am  **Breakout – Case Presentations & Role Plays**
- Show scenarios of patient-provider interactions

11:45 am  **Mistrust in the Context of HIV/Hepatitis/STD Prevention and Treatment**  
*Gifty-Maria Ntim, MD*
- Help providers see patient issues with medications and clinical research in HIV, and understand how to approach these issues with their clients to foster trust.
- Discuss the context of telemedicine and mistrust- unique HIV and technology
- Show scenarios of patient-provider interactions
- Discuss new treatment and why some patients might be reticent to use the new treatment they are unaware of.
- Discuss impact of medical mistrust on poor health outcomes in Black communities specifically with STIs/HIV/Hepatitis.
- Discuss how medical mistrust affects patient’s health care seeking behaviors and health outcomes in the context of STIs/HIV/Hepatitis in Black communities.

12:05 pm  **Breakout – Case Presentations & Role Plays**
- Show scenarios of patient-provider interactions

12:25 pm  **Breakout Discussion/Brainstorm/Developing Solutions/Report back**  
*Ace Robinson, MPH, MHA*
- Discuss solutions in breakout sessions, and report back to the group.
- Develop action steps.

1:10 pm  **Closing Remarks**  
*Nina Harawa, PhD, MPH*

1:15 pm  **Adjourn**
Course Fee  $25

This course will be available through a virtual meeting web platform. You will receive further instructions on accessing the live conference webcast. Each registrant will receive a virtual meeting link along with the password for accessing the webinar with your registration to the course.

Enrollment

Online
Go to www.cme.ucla.edu/courses/medicalmistrust2020. You may use your MasterCard, Visa, American Express or Discover card to register.

By Mail
Use the form attached. Mail to: UCLA Office of Continuing Medical Education, David Geffen School of Medicine at UCLA, Addressing Medical Mistrust in Black Communities, 10920 Wilshire Blvd., Suite 1060, Los Angeles, CA 90024-6512

By Fax
Send the completed enrollment form with credit card information and authorizing signature to (310) 794-2624.

Refunds

Pre-registration fee is non-refundable.

Accreditation

The Office of Continuing Medical Education, David Geffen School of Medicine at UCLA is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The Office of Continuing Medical Education, David Geffen School of Medicine at UCLA, designates this live activity for a maximum of 4.75 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

The California State Board of Registered Nursing accepts courses approved by the AMA for category 1 credit as meeting the continuing education requirements for license renewal. Nurses from states other than California should inquire with their local State Board for specific continuing education policies.

Disclosure Statement

The FDA has issued a concept paper that classifies commercial support of scientific and educational programs as promotional unless it can be affirmed that the program is “truly independent” and free of commercial influence. In addition to independence, the FDA requires that non-promotional, commercially supported education be objective, balanced and scientifically rigorous. The policy further states that all potential conflicts of interest of the CME staff and faculty be fully disclosed to the program’s participants. In addition, Accreditation Council for Continuing Medical Education policy mandates that the provider adequately manage all identified potential conflicts of interest prior to the program. UCLA fully endorses the letter and spirit of these concepts.
### Registration Form

**Mail Application for Enrollment (please print)**

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<tr>
<th>Course Title</th>
<th>Amount</th>
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<tbody>
<tr>
<td><strong>Addressing Medical Mistrust in Black Communities</strong></td>
<td>M201-33</td>
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<td>Registration Fee</td>
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**Last Four Digits of Social Security Number**

**Name (First, Middle, Last)**

**Degree**

**Specialty**

**Preferred Mailing Address**

**City/State/Zip**

**Area Code / Daytime Phone**

**Area Code / Fax**

**E-mail**

**Check enclosed, payable to Regents of the University of California**

**Charge**

- [ ] Visa
- [ ] MasterCard
- [ ] Discover
- [ ] American Express

**Card Number**

**Authorizing Signature**

**Exp. Date**

**Mail to:** Office of Continuing Medical Education  
David Geffen School of Medicine at UCLA  
Addressing Medical Mistrust in Black Communities  
10920 Wilshire Blvd., Suite 1060  
Los Angeles, CA 90024-6512

**Fax:** (310) 794-2624 (must include charge card information and authorizing signature)

**Register online:** www.cme.ucla.edu/courses/medicalmistrust2020

For any questions, please call the UCLA CME Office at: (310) 794-2620 or email UCLACME@mednet.ucla.edu